

Our highlights for 2008-09

Goal 1

To contribute to improving accountability across the Queensland public sector.

- Ninety-nine per cent of financial statements were audited and certified within statutory timeframes where statutory requirements were observed by auditees. (Refer to pages 12 and 27)
- In two follow up performance management systems audits carried out during 2008-09, it was found that departments had either implemented or made substantial progress toward implementing the previous recommendations made in the reports to Parliament. (Refer to page 49)
- Recommendations made in reports to Parliament were generally accepted and public sector agencies responded positively by confirming that they will be putting systems in place to improve service delivery based on QAO recommendations. (Refer to page 46)
- Stakeholder satisfaction with our services is rated at 73%. (Refer to page 14)
- Number of Auditor-General Reports to Parliament: (Refer to page 46)
 - Four financial and compliance audit reports
 - Six performance management systems audit reports.
- The former Public Accounts Committee (PAC) tabled three reports covering their review of three Auditor-General Reports to Parliament. The PAC commented positively on the report conclusions and made a number of recommendations for departments. (Refer to page 51)
- The former PAC held one public hearing in 2008-09 which QAO participated in to discuss the management of funding to non-government organisations. (Refer to page 51)

Goal 2

To be responsive to the needs of Parliament and other stakeholders.

Our highlights for 2008-09 continued...

Goal 3

To ensure staff are motivated and capable.

- Staff satisfaction with their work environment and leadership ability within the organisation is rated at 68%. This represented an increase of 11% from the full Staff Survey in 2008. (Refer to page 14)
- Ninety-four per cent of eligible staff have completed the Engaging Leaders Development Programs. (Refer to pages 15 and 76)
- One hundred staff hold CPA, CA or CISA qualifications. (Refer to page 72)

Goal 4

To ensure our business systems are efficient and effective.

- Reporting and performance information continually improved. (Refer to page 16)
- Staff satisfaction with business systems and procedures at 71%. (Refer to page 16)
- Eighty-five per cent of costs self funded through audit fees. (Refer to pages 17 and 86)
- An unqualified opinion was provided on QAO financial statements for 2008-09 by the external auditor appointed by the Governor in Council. (Refer to page 117)
- Target for average time to complete performance management systems audits achieved with an average time of 6.8 months including reporting to Parliament. (Refer to pages 17 and 41)