

Queensland Audit Office

Strategic Plan 2021–2025

Vision

Better public services

Purpose

Independent valued assurance and insights

Who we serve

Queenslanders through parliament, public sector entities, and local governments

Our values



Engage



Respect



Inspire



Deliver

| Objectives | Strategic risks | Strategies | Indicators of achievement |
|---|--|--|---|
| We support and inspire our people including our audit service providers to best serve parliament and our clients. | We do not attract, grow, and retain the right people to uphold our values and ethical and quality standards. | Attract, grow, and retain our people to meet parliament and our clients' assurance needs. | Our people are capable, and feel respected and valued. |
| Those we serve trust and value our services and insights. | We do not maintain valued relationships nor adapt our services to meet changing needs. | Build trust in our relationships through listening and tailoring our responses. | Our relationships are valued. |
| We use contemporary auditing practices to deliver services that are used to improve accountability and performance. | We do not sufficiently innovate and use technology to better understand our clients and deliver valued services. | Use data-driven innovation and solutions to enhance our assurance and insights to provide greater value. | Parliament and our clients benefit from our independent assurance services and the insights we provide. |