

# Queensland Audit Office

## Strategic Plan 2021–2025

### Vision

Better public services

### Purpose

Independent valued assurance and insights

### Who we serve

Queenslanders through parliament, public sector entities, and local governments

### Our values



Engage



Respect



Inspire



Deliver

Objectives	Strategic risks	Strategies	Indicators of achievement
We support and inspire our people, which includes our contracted audit service providers, to best serve parliament and our clients.	We do not attract, grow and retain the right people who uphold our values, and ethical and quality standards.	Attract, grow and retain our people to meet parliament and our clients' assurance expectations.	Our people are capable, uphold our standards, and feel respected and valued.
Those we serve trust and value our independent services and insights.	We do not maintain valued relationships nor adapt our services to meet changing needs.	Build trust in our relationships through listening and tailoring our responses.	Our relationships and independence are valued.
We use contemporary auditing practices to deliver independent services that are used to improve accountability and performance.	We do not sufficiently innovate and use technology to better understand our clients and deliver valued services.	Use data-driven innovation and solutions to enhance our assurance and insights to provide greater value.	Parliament and our clients benefit from our independent assurance services and the insights we provide.