# Financial statements, independent auditor's report, and performance statement

We continue to operate as a sustainable and contemporary audit practice. The following pages of this report contain the:

- Queensland Audit Office's financial statements
- Independent auditor's report from Hall Chadwick
- Queensland Audit Office's performance statement.

# Financial statements and independent auditor's report

## Queensland Audit Office Financial Statements For the year ended 30 June 2023

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## **General Information**

These financial statements cover the Queensland Audit Office (QAO) for the 2022-23 financial year. QAO is established under the *Auditor-General Act 2009* to provide independent, valued assurance and insights.

QAO is a not-for-profit entity with the objective to strengthen public sector accountability by providing independent audit services, including reporting to Parliament. QAO is a department for financial reporting purposes (as described in the *Financial Accountability Act 2009*) and is consolidated into the Report on State Finances of the Queensland Government.

The principal place of business is:

Level 13, 53 Albert Street BRISBANE QLD 4000

For information relating to QAO's financial report please:

- call (07) 3149 6000,
- email enquiries@qao.qld.gov.au
- or visit the QAO's internet site <u>www.qao.qld.gov.au</u>.

## Queensland Audit Office Statement of Comprehensive Income For the year ended 30 June 2023

|   | Notes  | 2023<br>Actual<br>\$'000 | 2023<br>Original<br>Budget<br>\$'000 | Budget<br>Variance*<br>\$'000 | 2022<br>Actual<br>\$'000 |
|---|--------|--------------------------|--------------------------------------|-------------------------------|--------------------------|
| Income from Continuing Operations   |        |                          |                                      |                               |                          |
| Audit fees  | 2(i)   | 42,041                   | 39,094                               | 2,947                         | 39,770                   |
| Appropriation revenue for services  | 2(ii)  | 7,301                    | 7,301                                |                               | 7,003                    |
| Other revenue   | 2(iii) | 237                      | 210                                  | 27                            | 263                      |
| Total Income from Continuing Operations                                   | _      | 49,579                   | 46,605                               | 2,974                         | 47,036                   |
| Expenses from Continuing Operations                                       |        |                          |                                      |                               |                          |
| Employee expenses   | 3      | 26,456                   | 27,238                               | (782)                         | 25,345                   |
| Supplies and services   | 4      | 21,440                   | 19,189                               | 2,251                         | 19,276                   |
| Depreciation and amortisation   | 8 (b)  | 34                       | 57                                   | (23)                          | 88                       |
| Other expenses  | 5      | 467                      | 575                                  | (108)                         | 470                      |
| Total Expenses from Continuing Operations                                 | -      | 48,397                   | 47,059                               | 1,338                         | 45,179                   |
| Total Operating Result from Continuing<br>Operations/Comprehensive Income | -      | 1,182                    | (454)                                | 1,636                         | 1,857                    |

\*An explanation of major variances is included at Note 11

The accompanying notes form part of these statements.

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## Queensland Audit Office Statement of Financial Position As at 30 June 2023

|   | Notes    | 2023<br>Actual<br>\$'000 | 2023<br>Original<br>Budget<br>\$'000 | 2023<br>Budget<br>Variance*<br>\$'000 | 2022<br>Actual<br>\$'000 |
|---|----------|--------------------------|--------------------------------------|---------------------------------------|--------------------------|
| Current Assets                              |          |                          |                                      |                                       |                          |
| Cash and cash equivalents                   | 1(d)     | 11,424                   | 9,954                                | 1,470                                 | 9,079                    |
| Work in progress                            | 6        | 2,428                    | 3,357                                | (929)                                 | 2,838                    |
| Receivables                                 | 7        | 5,001                    | 3,772                                | 1,229                                 | 5,421                    |
| Other current assets                        |          | 612                      | 358                                  | 254                                   | 882                      |
| Total Current Assets                        |          | 19,465                   | 17,441                               | 2,024                                 | 18,220                   |
| Non-Current Assets                          |          |                          |                                      |                                       |                          |
| Plant and equipment                         | 8(c)(i)  | 385                      | 115                                  | 270                                   | 52                       |
| Intangible assets                           | 8(c)(ii) |                          |                                      |                                       |                          |
| Total Non-Current Assets                    |          | 385                      | 115                                  | 270                                   | 52                       |
| Total Assets                                | _        | 19,850                   | 17,556                               | 2,294                                 | 18,272                   |
| Current Liabilities - Payables and accruals | 9        | 1,703                    | 1,632                                | 71                                    | 1,307                    |
| Total Liabilities                           | -        | 1,703                    | 1,632                                | 71                                    | 1,307                    |
| Net Assets                                  | -        | 18,147                   | 15,924                               | 2,223                                 | 16,965                   |
| Equity                                      | =        |                          |                                      |                                       |                          |
| Contributed equity                          |          | 5,183                    | 5,183                                |                                       | 5,183                    |
| Accumulated surplus                         |          | 12,964                   | 10,741                               | 2,223                                 | 11,782                   |
| Total Equity                                |          | 18,147                   | 15,924                               | 2,223                                 | 16,965                   |

\*An explanation of major variances is included at Note 11

The accompanying notes form part of these statements.

## Queensland Audit Office Statement of Changes in Equity For the year ended 30 June 2023

|   | Notes | Accumulated<br>Surplus<br>\$'000 | Contributed<br>Equity<br>\$'000 | Total<br>\$'000 |
|---|-------|----------------------------------|---------------------------------|-----------------|
| Balance as at 1 July 2022                   |       | 11,782                           | 5,183                           | 16,965          |
| Operating result from continuing operations |       | 1,182                            |                                 | 1,182           |
| Balance as at 30 June 2023                  | -     | 12,964                           | 5,183                           | 18,147          |
|   |       |                                  |                                 |                 |
| Balance as at 1 July 2021                   |       | 9,925                            | 5,183                           | 15,108          |
| Operating result from continuing operations |       | 1,857                            |                                 | 1,857           |
| Balance as at 30 June 2022                  |       | 11,782                           | 5,183                           | 16,965          |

The accompanying notes form part of these statements.

## Queensland Audit Office Statement of Cash Flows For the year ended 30 June 2023

|  | Notes | 2023<br>Actual<br>\$'000 | 2023<br>Original<br>Budget<br>\$'000 | 2023<br>Budget<br>Variance*<br>\$'000 | 2022<br>Actual<br>\$'000 |
|--|-------|--------------------------|--------------------------------------|---------------------------------------|--------------------------|
| Cash Flows from Operating Activities   |       |                          |                                      |                                       |                          |
| Inflows:   |       |                          |                                      |                                       |                          |
| Audit fees   |       | 42,423                   | 39,239                               | 3,184                                 | 37,326                   |
| Appropriation revenue for services   |       | 7,301                    | 7,301                                |                                       | 6,993                    |
| GST input tax credits from ATO   |       | 2,139                    | 3,558                                | (1,419)                               | 2,078                    |
| GST collected from customers   |       | 4,261                    | 1,779                                | 2,482                                 | 4,316                    |
| Other revenue  |       | 24                       |                                      | 24                                    | 57                       |
|  |       |                          |                                      |                                       |                          |
| Outflows:  |       |                          |                                      |                                       |                          |
| Employee expenses  |       | (26,185)                 | (27,137)                             | 952                                   | (25,583)                 |
| Supplies and services  |       | (20,708)                 | (19,188)                             | (1,520)                               | (16,711)                 |
| GST paid to suppliers  |       | (2,172)                  | (1,779)                              | (393)                                 | (1,974)                  |
| GST remitted to ATO  |       | (4,129)                  | (3,513)                              | (616)                                 | (4,097)                  |
| Other expenses   |       | (242)                    | (365)                                | 123                                   | (265)                    |
| Net Cash Provided by / (Used in) Operating<br>Activities   | 13 -  | 2,712                    | (105)                                | 2,817                                 | 2,140                    |
| <b>Net Cash used in Investing Activities</b><br>Payments for plant and equipment and intangibles | -     | (367)                    | (110)                                | (257)                                 |                          |
| Net increase / (decrease) in cash and cash equivalents   |       | 2,345                    | (215)                                | 2,560                                 | 2,140                    |
| Cash and cash equivalents at beginning of financial<br>year                                      |       | 9,079                    | 10,169                               | (1,090)                               | 6,939                    |
| Cash and Cash Equivalents at End of Financial Year   | -     | 11,424                   | 9,954                                | 1,470                                 | 9,079                    |

\*An explanation of major variances is included at Note 11

The accompanying notes form part of these statements.

QAO supports the statutory role and functions of the Auditor-General, who is parliament's auditor for all state and local government entities. The Auditor-General is fully independent, appointed by the Queensland Governor in Council for a seven-year term. Our work is governed by the *Auditor-General Act 2009* and guided by Australian auditing and accounting standards.

The Auditor-General's mandate includes annual financial audits and performance audits. We also conduct investigations about financial waste and mismanagement, and report on "better practice" ways that can improve performance and service delivery. The outcomes from our work include:

- Improved public sector and local government financial management and reporting
- Maintaining confidence in financial accountability, transparency, and reporting
- Supporting Queenslanders by providing recommendations to our clients on how they can improve their delivery of public services
- Providing parliament with independent assurance over the performance of the public sector.

Financial audits are performed on a fee for service basis and account for approximately 85 per cent of QAO's revenue. To assist in executing our mandate, QAO engages private sector audit firms to undertake around 30 per cent of our work. These contracted firms are agents of the Auditor-General and their services are led and overseen by QAO. The balance of QAO's revenue comes from parliamentary appropriation.

The parliamentary Economics and Governance Committee provides oversight of the Auditor-General and QAO.

## 1. Summary of Significant Accounting Policies

Significant accounting policies are shown in the notes to which they relate, except as follows:

## (a) Statement of compliance

These general-purpose financial statements have been prepared on an accrual basis, except for the statement of cash flows, and in accordance with:

- section 38 of the Financial and Performance Management Standard 2019
- applicable Australian Accounting Standards and Interpretations
- Queensland Treasury's Minimum Reporting Requirements for reporting periods beginning on or after 1 July 2022.

The historical cost convention is used unless otherwise stated. Under historical cost, assets are recorded at the amount of cash or cash equivalents paid or the fair value of the consideration given to acquire assets at the time of their acquisition. Liabilities are recorded at the amount of proceeds received in exchange for the obligation or at the amounts of cash or cash equivalents expected to be paid to satisfy the liability in the normal course of business.

## (b) Currency and rounding

Amounts included in the financial statements are in Australian dollars and have been rounded to the nearest \$1,000 or, where that amount is less than \$500, to zero unless disclosure of the full amount is specifically required.

## 1. Summary of Significant Accounting Policies (continued)

## (c) Taxation

QAO is a state body as defined under the *Income Tax Assessment Act 1936* and is exempt from Commonwealth taxation except for Fringe Benefits Tax (FBT) and Goods and Services Tax (GST).

Revenues, expenses, and assets are recognised exclusive of GST, except:

- receivables and payables, which include input tax credits and GST payable, and the net amount due to or receivable from the Australian Tax Office (ATO)
- where the amount incurred is not recoverable from the ATO.

The GST components of cash flows arising from investing activities which are recoverable from, or payable to the ATO are included as operating cash flows.

## (d) Cash and cash equivalents

Cash assets comprise funds at call with the Commonwealth Bank of Australia.

## (e) Comparative figures

When required by Accounting Standards, comparative figures have been adjusted to conform to changes in presentation for the current financial year.

## (e) Issuance of financial statements

The financial statements are authorised for issue by the Acting Auditor-General of Queensland and the Acting Chief Financial Officer at the date of signing the Certificate of the Queensland Audit Office.

## 2. Revenue

QAO charges fees for financial audit services on a full cost recovery basis.

QAO also receives parliamentary appropriation for:

- the position of the Auditor-General
- the conduct of performance audits
- reporting to Parliament on the results of financial and performance audits
- providing advice and assistance to the parliament and central agencies
- preparation of the Forward Work Plan
- investigating matters referred in relation to financial waste and mismanagement.

## (i) Audit fees for services to the public sector

QAO recognises revenue from audit fees when the work is undertaken. This includes audit work completed by contracted audit firms on behalf of QAO.

## (ii) Appropriation revenue for services to the parliament

QAO recognises appropriation revenue in the year when the services are performed, which matches the timing of cash transfers made by Queensland Treasury under the *Appropriation (Parliament) Bill 2022.* 

|                                 | 2023<br>\$'000 | 2022<br>\$'000 |
|---------------------------------|----------------|----------------|
| Revenue                         |                |                |
| Budgeted appropriation          | 7,301          | 7,014          |
| Queensland Treasury adjustments |                | (11)           |
| Total                           | 7,301          | 7,003          |

The adjustment to appropriation from the amount set out in the *Appropriation (2021-2022) Bill 2021* was for Microsoft Core Client Access License (CAL).

## (iii) Other Revenue

|  | 2023<br>\$'000 | 2022<br>\$'000 |
|--|----------------|----------------|
| Other revenue                            |                |                |
| Storage services received free of charge | 214            | 205            |
| Miscellaneous receipts                   | 23             | 58             |
| Total                                    | 237            | 263            |

Miscellaneous receipts consist of amounts recovered from other audit offices for their share of services.

#### 3. Employee Expenses

|                                       | Note  | 2023<br>\$'000 | 2022<br>\$'000 |
|---------------------------------------|-------|----------------|----------------|
| Employee Benefits                     |       |                |                |
| Wages, salaries and sick leave        | 3(i)  | 20,717         | 19,876         |
| Annual leave levy                     | 3(ii) | 2,055          | 2,070          |
| Long service leave levy               | 3(ii) | 553            | 500            |
| Employer superannuation contributions |       | 2,903          | 2,679          |
| Fringe benefits tax                   |       | 94             | 84             |
| Total Employee Benefits               | _     | 26,322         | 25,209         |
| Employee Related Expenses             |       |                |                |
| WorkCover Queensland premium          |       | 34             | 38             |
| Employee expenses – other             |       | 100            | 98             |
| Total Employee Related Expenses       | _     | 134            | 136            |
|                                       | _     |                |                |

| Total | 26,456 | 25,345 |
|-------|--------|--------|
|       |        |        |

The number of employees on a full-time equivalent (FTE) basis under the Minimum Obligatory Human Resource Information (MOHRI) classification methodology is:

|  | 2023 | 2022 |
|--|------|------|
| Number of employees as at 30 June (based upon the fortnight ending 30 June 2023) | 182  | 179  |

## (a) Employee benefits

Employee benefits include employer superannuation contributions, annual leave and long service leave levies.

Workers' compensation insurance is not included in an employee's total remuneration package and is recognised separately as employee related expenses.

## (i) Wages, salaries and sick leave

Wages and salaries are recognised at current salary rates as it is expected any liability will be wholly settled within 12 months of year end. Sick leave is recognised as an expense when the leave is taken.

## (ii) Annual leave and long service leave

QAO is a member of the Queensland Government's Annual Leave and Long Service Leave Schemes. QAO pays a levy to these schemes to cover the cost of employees' annual leave (including leave loading and on-costs) and long service leave. QAO expenses these levies in the period in which they are payable and claims from these schemes quarterly in arrears for amounts paid to employees for leave taken.

QAO does not recognise a provision for annual leave or long service leave as these liabilities are held and disclosed in the Report on State Finances of the Queensland Government pursuant to AASB 1049 *Whole of Government and General Government Sector Financial Reporting.* 

## 3. Employee Expenses (continued)

## (iii) Superannuation

Superannuation is provided through defined contribution (accumulation) plans or the Queensland Government's QSuper defined benefit plan as determined by the employee's conditions of employment.

**Defined (Accumulation) Contribution Plans** - Contributions are made to eligible complying superannuation funds based on the rates specified in the relevant conditions of employment. Contributions are expensed when they are paid or become payable following completion of the employee's service each pay period.

**Defined Benefit Plan** - The liability for defined benefits is held on a whole-of-government basis and reported in those financial statements pursuant to AASB 1049 *Whole of Government and General Government Sector Financial Reporting.* The amount of contributions for defined benefit plan obligations is based upon the rates determined on the advice of the State Actuary. Contributions are paid by QAO at the specified rate following completion of the employee's service each pay period. The QAO's obligations are limited to those contributions paid.

## (b) Key executive management personnel and remuneration

## (i) Key executive management personnel

Details of key executive management personnel are disclosed in accordance with section 3C of the Financial Reporting Requirements for Queensland Government Agencies. Key executive management personnel encompass positions which form part of the Executive Management Group. This group had the authority and responsibility for planning, directing and controlling the activities of the QAO during 2022–23.

**Auditor-General** – undertakes financial and performance audits of Queensland state and local government entities and provides Parliament with independent assurance of public sector accountability and performance as defined in the *Auditor-General Act 2009*.

**Deputy Auditor-General** – the statutory role of Deputy Auditor-General is only performed when the Auditor-General is unavailable – the Deputy Auditor-General then acts as Auditor–General.

*Assistant Auditors-General* – lead and set the strategic direction of client services, parliamentary services and audit practice.

Further information on these positions is in the QAO Annual Report under the Leadership and Governance section.

## (ii) Remuneration

The remuneration policy for QAO's key executive management personnel is set by the Queensland Public Sector Commission as provided for under the *Public Sector Act 2008* and the *Auditor-General Act 2009*.

Individual remuneration and other terms of employment are specified in employment contracts.

Remuneration packages comprise the following components:

- short term employee benefits which include:
  - base salary, incentives, allowances and leave entitlements paid and accrued for the year or for that part of the year during which the employee occupied the specified position
  - non-monetary benefits car parking and the applicable fringe benefits tax

## 3. Employee Expenses (continued)

#### (ii) Remuneration (continued)

- long term employee benefits include long service leave accrued
- post-employment benefits include superannuation contributions
- redundancy payments are not provided for within individual contracts of employment. Contracts of
  employment provide only for notice periods or payments in lieu of notice on termination regardless of the
  reason for termination
- performance bonuses are not paid under the current contracts.

Total fixed remuneration is calculated on a total 'cost' basis and includes the base and non-monetary benefits, long term employee benefits and post-employment benefits.

| Position  | Name       |        | n Employee<br>efits | Long Term            | Post-  | Total  |
|---|------------|--------|---------------------|----------------------|--------|--------|
|   |            | Base   | Non-<br>Monetary    | Employee<br>Benefits |        |        |
|   |            | \$'000 | \$'000              | \$'000               | \$'000 | \$'000 |
| 1 July 2022 – 30 June 2023                            |            |        |                     |                      |        |        |
| Auditor-General                                       | B Worrall  | 483    | 12                  | 12                   | 56     | 563    |
| Deputy Auditor-General<br>& Assistant Auditor-General | K Johnson  | 334    | 12                  | 7                    | 35     | 388    |
| Assistant Auditor-General                             | P Brahman  | 331    | 7                   | 7                    | 38     | 383    |
| Assistant Auditor-General                             | P Flemming | 331    | 12                  | 7                    | 38     | 388    |
| Assistant Auditor-General                             | D Olive    | 326    | 12                  | 7                    | 37     | 382    |
| Assistant Auditor-General<br>(4/10/22 – 30/6/23)      | M Reardon  | 191    | 6                   | 5                    | 18     | 220    |
| Assistant Auditor-General<br>(4/10/22 – 30/6/23)      | D Brown    | 218    | 6                   | 5                    | 20     | 249    |
| Total 2023  |            |        |                     |                      |        | 2,573  |
| 1 July 2021 – 30 June 2022                            |            |        |                     |                      |        |        |
| Auditor-General                                       | B Worrall  | 467    | 13                  | 11                   | 55     | 546    |
| Deputy Auditor-General<br>& Assistant Auditor-General | K Johnson  | 283    | 13                  | 6                    | 29     | 331    |
| Assistant Auditor-General                             | P Brahman  | 280    | 13                  | 6                    | 31     | 330    |
| Assistant Auditor-General                             | P Flemming | 246    | 13                  | 5                    | 25     | 289    |
| Assistant Auditor-General                             | D Olive    | 236    | 13                  | 5                    | 23     | 277    |
| Assistant Auditor-General<br>(1/7/21 – 31/05/22)      | R Vagg     | 258    | 11                  | 4                    | 22     | 295    |
| Total 2022  |            |        |                     |                      |        | 2,068  |

#### (iii) Performance payments

No KMP remuneration packages provide for performance or bonus payments.

## 3. Employee Expenses (continued)

#### (iv) Related Party Transactions

#### Transactions with people or entities related to Key Executive Management Personnel (KMP)

No transactions with people or entities related to the QAO's KMP were reported for this financial year.

#### Transactions with other Queensland Government-controlled entities

QAO receives appropriation revenue for the statutory position of Auditor-General and other appropriation funded services (refer Note 2), both of which are provided via Queensland Treasury.

QAO provides audit and assurance services which are paid for directly by public sector entities.

QAO pays work cover premium to WorkCover Queensland as per Note 3.

QAO pays rent and office services to Department of Energy and Public Works as per Note 4.

QAO pays insurance to Queensland Government Insurance Fund (QGIF) and receives storage fees free of charge from Department of Treaty, Aboriginal and Torres Strait Islander Partnerships, Communities, and the Arts as per Note 5.

## 4. Supplies and Services

|  | 2023<br>\$'000 | 2022<br>\$'000 |
|--|----------------|----------------|
| Payments to audit service providers                      | 13,130         | 12,017         |
| Consultants and expert advice                            | 2,363          | 2,176          |
| Payments to employment agencies for contractor personnel | 1,111          | 594            |
| Rent and office services                                 | 1,382          | 1,698          |
| Information technology and minor office equipment        | 2,043          | 1,536          |
| Staff development  | 239            | 163            |
| Travel costs   | 483            | 300            |
| Bureau charges   | 189            | 288            |
| Other administrative costs                               | 500            | 504            |
| Total  | 21,440         | 19,276         |

## 5. Other Expenses

|  | 2023<br>\$'000 | 2022<br>\$'000 |
|--|----------------|----------------|
| Internal audit fees                      | 143            | 154            |
| External audit fees*                     | 33             | 33             |
| Insurance premiums – QGIF                | 65             | 63             |
| Storage services received free of charge | 214            | 205            |
| Other expenses                           | 12             | 15             |
| Total                                    | 467            | 470            |

\*Total audit fees due to Hall Chadwick QLD relating to the 2022-23 financial year are \$33,150 (2021-22: \$33,150). Hall Chadwick did not provide any non-audit services.

## 6. Work in Progress

Work in progress represents services performed but not yet invoiced and is based on:

- weekly timesheets and hourly rates for each level of staff. The rates are determined by the Auditor-General to provide for cost recovery and approved by the Treasurer
- costs of work undertaken for QAO by contracted audit firms. The total estimated cost of contracted-out work is agreed in advance of the work commencing, but may be subject to variations as the work proceeds

• outlays such as travel and accommodation directly incurred in completing the work that are yet to be billed. The recoverability of work in progress is regularly reviewed and an allowance for impairment is provided if there is evidence that amounts are not fully recoverable.

As at reporting date, all work in progress is assessed as fully recoverable. The basis of assessment considers:

- no work is disputed by clients
- no unexplained aged work in progress exists
- no amounts are outstanding for entities that no longer exist, and
- good quality credit history, with our clients being state and local government entities.

## 7. Receivables

|                                  | 2023<br>\$'000 | 2022<br>\$'000 |
|----------------------------------|----------------|----------------|
| Audit fees receivable            | 4,359          | 4,757          |
| Annual leave reimbursement       | 493            | 487            |
| Long service leave reimbursement | 127            | 177            |
| Other receivables                | 22             |                |
| Total                            | 5,001          | 5,421          |

Receivables are recognised when an invoice is issued and work in progress is reduced accordingly. Invoices are issued periodically, based on milestones or completion of the work. The total estimated cost of audit engagements is communicated in advance of the work commencing but may be subject to variations as the work proceeds. Invoices are due for settlement within 14 days of invoice date.

All receivables are current and expected to be fully collectible based on good credit quality and recent collection history.

## 8. Plant and Equipment and Intangible Assets

## (a) Acquisition

All plant and equipment and intangible assets are initially recognised and subsequently measured at cost. Cost comprises purchase price plus additional expenditure incurred to maintain the asset in the condition necessary to be used as intended.

Assets are only recognised in the Statement of Financial Position where their initial acquisition costs exceed \$5,000 for plant and equipment and \$100,000 for intangibles. Items costing less than these amounts are included as expenses.

## (b) Measurement

Assets are carried at their acquisition cost less accumulated depreciation/amortisation and any accumulated impairment losses. Plant and equipment is depreciated on a straight-line basis to allocate the net cost of each asset, less its estimated remaining value, equally over its estimated useful life.

All intangible assets, including purchased and internally generated software, have finite useful lives and are amortised on a straight-line basis over the period of the expected benefit to QAO.

The depreciation and amortisation rates are:

| Asset class                   | Depreciation rate | Basis         | Useful life    |                |
|-------------------------------|-------------------|---------------|----------------|----------------|
| Plant and equipment           | 12.5% to 33.3%    | Straight line | 3 to 8 years   |                |
|                               |                   |               |                |                |
| Intangible assets             | Amortisation rate | Basis         | Useful life    |                |
| Software purchased            | 20% to 33.3%      | Straight line | 3 to 5 years   |                |
| Software internally generated | 20% to 33.3%      | Straight line | 3 to 5 years   |                |
|                               |                   |               | 2023<br>\$'000 | 2022<br>\$'000 |
| Depreciation and Amortisation |                   |               |                |                |
| Plant and equipment           |                   |               | 34             | 86             |
| Intangibles                   |                   |               |                | 2              |
| Total                         |                   |               | 34             | 88             |

## 8. Plant and Equipment and Intangible Assets (continued)

## (c) Impairment

All plant and equipment and intangible assets are assessed annually for indicators of impairment. If an indicator of possible impairment exists, QAO determines the asset's recoverable amount. Any amount by which the asset's carrying amount exceeds the recoverable amount is recorded as an impairment loss. Impairment losses are recognised immediately in the Statement of Comprehensive Income.

|   | 2023<br>\$'000   | 2022<br>\$'000   |
|---|--|--|
| (i) Plant and Equipment   |  |  |
| Plant and equipment   |  |  |
| At cost   | 1,002  | 997  |
| Accumulated depreciation  | (966)  | (945)  |
| Total   | 36   | 52   |
| Capital work in progress – at cost  | 349  |  |
| Total   | 385  | 52   |
| Plant and Equipment Reconciliation  |  |  |
| Carrying amount at 1 July 2022  | 52   | 138  |
| Acquisitions  | 18   |  |
| Disposals   | (13)   |  |
| Depreciation  | (34)   | (86)   |
| Accumulated depreciation on disposal  | 13   |  |
| Acquisitions to capital work in progress  | 349  |  |
| Carrying amount at 30 June 2023   | 385  | 52   |
|   |  |  |
|   | 2023   | 2022   |
|   | 2023<br>\$'000   | 2022<br>\$'000   |
| (ii) Intangible Assets  |  |  |
| (ii) Intangible Assets<br>Software purchased  | \$'000   | \$'000   |
|   |  |  |
| Software purchased<br>At cost<br>Accumulated amortisation   | \$'000   | \$'000   |
| Software purchased<br>At cost   | <b>\$'000</b><br>331                                   | <b>\$'000</b><br>331                                   |
| Software purchased<br>At cost<br>Accumulated amortisation   | \$'000<br>331<br>(331)                                 | <b>\$'000</b><br>331<br>(331)                          |
| Software purchased<br>At cost<br>Accumulated amortisation<br>Total  | \$'000<br>331<br>(331)                                 | <b>\$'000</b><br>331<br>(331)                          |
| Software purchased<br>At cost<br>Accumulated amortisation<br>Total<br>Software internally generated   | \$'000<br>331<br>(331)                                 | <b>\$'000</b><br>331<br>(331)<br>                      |
| Software purchased<br>At cost<br>Accumulated amortisation<br>Total<br>Software internally generated<br>At cost  | \$'000<br>331<br>(331)<br><br>1,968                    | \$'000<br>331<br>(331)<br><br>1,968                    |
| Software purchased<br>At cost<br>Accumulated amortisation<br>Total<br>Software internally generated<br>At cost<br>Accumulated amortisation                                    | \$'000<br>331<br>(331)<br><br>1,968<br>(1,968)         | \$'000<br>331<br>(331)<br><br>1,968<br>(1,968)         |
| Software purchased<br>At cost<br>Accumulated amortisation<br>Total<br>Software internally generated<br>At cost<br>Accumulated amortisation<br>Total                           | \$'000<br>331<br>(331)<br><br>1,968<br>(1,968)<br>     | \$'000<br>331<br>(331)<br><br>1,968<br>(1,968)         |
| Software purchased<br>At cost<br>Accumulated amortisation<br>Total<br>Software internally generated<br>At cost<br>Accumulated amortisation<br>Total<br>Intangible Asset Total | \$'000<br>331<br>(331)<br><br>1,968<br>(1,968)<br>     | \$'000<br>331<br>(331)<br><br>1,968<br>(1,968)         |
| Software purchased<br>At cost<br>Accumulated amortisation<br>Total<br>Software internally generated<br>At cost<br>Accumulated amortisation<br>Total<br>Intangible Asset Total | \$'000<br>331<br>(331)<br><br>1,968<br>(1,968)<br><br> | \$'000<br>331<br>(331)<br><br>1,968<br>(1,968)<br><br> |

## 9. Payables and Accruals

Creditors are recognised on receipt of goods or services ordered and are measured at the agreed purchase or contract price including any applicable trade and other discounts when goods and services ordered are received. Amounts owing are unsecured and are generally settled on 20-day terms.

|     |                                 | 2023<br>\$'000 | 2022<br>\$'000 |
|-----|---------------------------------|----------------|----------------|
| (a) | Payables                        |                |                |
|     | Creditors                       | 405            | 258            |
|     | GST payable                     | 610            | 470            |
|     | GST input tax receivable        | (250)          | (214)          |
|     | Net GST payable                 | 360            | 256            |
|     | Total                           | 765            | 514            |
| (b) | Accrued Employee Benefits       |                |                |
|     | Annual leave levy payable       | 616            | 612            |
|     | Long service leave levy payable | 158            | 151            |
|     | Other employee benefits         | 164            | 30             |
|     | Total                           | 938            | 793            |
|     | Total                           | 1,703          | 1,307          |

Other employee benefits include accrued salaries and wages, superannuation, paid parental leave and time in lieu.

## 10. Commitments for Expenditure

At reporting date QAO had no capital expenditure or operating lease commitments. QAO sub-leases our accommodation through an arrangement with the Department of Energy and Public Works (DEPW). This arrangement is outside the scope of *AASB 16 Leases* as DEPW has substantive substitution rights over the non-specialised, commercial office accommodation we use. There is no lease remediation requirement under this sub-lease.

## 11. Budgetary Reporting Disclosures

The QAO's assessment of major budget variances is in accordance with FRR 5C Budgetary Reporting Disclosures.

| (i) Explanation of M  | ajor Variances – Statement of Comprehensive Income   |
|-----------------------|--|
| Audit fees            | Audit fees were \$2.947 million above budget because 2021-22 work was carried over into the 2022-23 year due to resource shortages and we performed additional 2022-23 audit work arising from machinery of government changes.    |
| Supplies and services | Supplies and services were \$2.251 million above budget because we had to engage more contract-in resources to deliver our audit work program. Also our costs of protecting systems and storing data have increased significantly. |
| Employee Expenses     | Employee expenses were \$0.782 million below budget due to high staff attrition and delays in finding suitable replacements.   |

## (ii) Explanation of Major Variances – Statement of Financial Position

| Cash and Cash Equivalents | Cash was \$1.470 million above budget because we converted work in progress and receivables into cash at an earlier point in time in 2022-23.            |
|---------------------------|--|
| Work in Progress          | Work in Progress was \$0.929 million less than budget. Management minimised the year end WIP balance through conversion to receivables and cash. This is |

- reflected in higher than planned receivables.
- *Receivables* Receivables was \$1.229 million above budget as per the explanation above.
- Plant and EquipmentCapital purchases were \$0.270 million higher than budget as we had information<br/>technology performance issues and needed to purchase replacement on-premise<br/>servers earlier than our original plan of 2023-24.

## (iii) Explanation of Major Variances – Statement of Cash Flow

- Audit Fees Audit fees received were \$3.184 million more than expected because we did more audit work in 2022-23 reflecting both carry over work from 2021-22 and planned and unplanned work from 2022-23.
- Supplies and ServicesSupplies and services paid were \$1.520 million more than budgeted because we<br/>had to engage more contract in resources to deliver our audit work program. Also<br/>our costs of protecting systems and storing data increased significantly.
- *Employee Expenses* Employee expenses were \$0.952 million less than expected. This was driven by lower than anticipated employee numbers.

## 12. Financial Instruments

Financial assets and financial liabilities are recognised in the Statement of Financial Position on agreement of the contractual provisions of the financial instrument. QAO has the following categories of financial instruments:

2022

\$'000

9,079

2,838

5,421

17,338

1,307

1,703

9

#### Classification (a) **Financial Assets** 2023 Notes \$'000 Cash and cash equivalents (fair value through profit or 1 (d) 11,424 loss) 6 Work in progress (amortised cost) 2,428 7 Receivables (amortised cost) 5,001 Total 18,853

**Financial Liabilities** - Payables and accrued employee benefits (amortised cost)

## (b) Financial Risk Management

QAO's activities expose it to credit risk and liquidity risk. Financial risk management is implemented pursuant to state government and QAO policies. These policies focus on the financial performance of QAO over the medium term. QAO is predominantly self-funded and sufficient surplus cashflow is required to reinvest in the technology required to deliver our services. QAO aims to record sufficient surpluses over a 2 to 3 year period to allow for this reinvestment. Primary responsibility for the management of financial risk rests with the Executive Management Group, with oversight and monitoring by the Audit and Risk Management Committee.

QAO's bank account is included in the whole-of-government set-off arrangement managed by Queensland Treasury. The overdraft limit of the whole-of-government group is \$300 million. The account does not earn interest on surplus funds, nor is interest charged on overdrawn funds. Interest earned or charged on the aggregate set-off arrangement accrues to the Consolidated Fund of the State.

## (c) Credit Risk Exposure

QAO may incur financial loss because of another party to a financial instrument failing to discharge their obligation.

The maximum exposure to credit risk at balance date is the gross carrying amount of each category of recognised financial asset inclusive of any allowance for impairment.

No collateral is held as security and no credit enhancements relate to the financial assets held by QAO.

In the current financial and prior financial years there has been nil trade receivable write offs and therefore no financial impact of credit risk.

## 12. Financial Instruments (continued)

## (c) Credit Risk Exposure (continued)

No financial assets had their terms renegotiated to prevent them from being past due or impaired and are stated at the carrying amounts as indicated. There were no individually impaired financial assets in the current or previous period.

#### Ageing of Receivables (not impaired)

|             |                      |            | Overdue    |                      |        |
|-------------|----------------------|------------|------------|----------------------|--------|
| Receivables | Less than<br>30 days | 30-60 days | 61-90 days | More than<br>90 days | Total  |
|             | \$'000               | \$'000     | \$'000     | \$'000               | \$'000 |
| 2023        | 4,540                | 447        | 14         |                      | 5,001  |
| 2022        | 5,380                |            | 41         |                      | 5,421  |

## (d) Liquidity Risk

Liquidity risk refers to the situation where QAO may encounter difficulty in meeting obligations associated with financial liabilities that are settled by delivering cash or another financial asset.

QAO ensures it has sufficient funds available to meet financial obligations when they fall due by maximising its bank account balance and through an approved corporate card facility with a \$200,000 limit. At year end, \$171,000 (2022: \$171,000) was available in this facility.

As at 30 June 2023, QAO's financial liabilities are all payables and accruals that fall due within 12 months.

## (e) Fair Value

The carrying amounts of receivables and payables, which represent the value of the original transactions less any allowance for impairment, are consistent with the fair values of these balances.

## 13. Reconciliation of Operating Surplus to Net Cash from Operating Activities

|  | 2023<br>\$'000 | 2022<br>\$'000 |
|--|----------------|----------------|
| <b>Operating Surplus</b><br>Non-cash items included in operating result:   | 1,182          | 1,857          |
| Depreciation and amortisation expense<br>Change in assets and liabilities: | 34             | 88             |
| (Increase) / decrease in work in progress                                  | 409            | 3,108          |
| (Increase) / decrease in receivables                                       | 422            | (2,652)        |
| (Increase) / decrease in other current assets                              | 270            | (220)          |
| Increase / (decrease) in creditors   | 147            | (252)          |
| Increase / (decrease) in accrued employee benefits                         | 145            | (110)          |
| Increase / (decrease) in GST payable                                       | 103            | 321            |
| Net Cash provided / (used) by Operating Activities                         | 2,712          | 2,140          |

# Certificate of the Queensland Audit Office

#### CERTIFICATE OF THE QUEENSLAND AUDIT OFFICE

These general-purpose financial statements have been prepared pursuant to s.62(1) of the *Financial Accountability Act 2009* (the Act), s.42 of the Financial and Performance Management Standard 2019 and other prescribed requirements.

In accordance with s.62(1)(b) of the Act we certify that in our opinion:

- (a) the prescribed requirements for establishing and keeping the accounts have been complied with in all material respects
- (b) the financial statements have been drawn up to present a true and fair view, in accordance with prescribed accounting standards, of the transactions of the Queensland Audit Office for the financial year ended 30 June 2023 and of its financial position as at the end of that year
- (c) these assertions are based on an appropriate system of internal controls and risk management processes being effective, in all material respects for financial reporting throughout the reporting period.

Sandi Faddy

Sandi Faddy, CPA Acting Chief Financial Officer 25 July 2023

Karen Johnson, FCA Acting Auditor-General 25 July 2023

## Independent auditor's report







#### Report on other legal and regulatory requirements

In accordance with s.40 of the Auditor-General Act 2009, for the year ended 30 June 2023:

 (a) We have received all the information and explanations which we have required; and
 (b) In our opinion, the prescribed requirements in relation to the establishment and keeping of accounts have been complied with in all material respects.

Hall Wednick M. S Levp

Mark Taylor Director Hall Chadwick QLD

Dated at Brisbane this 25<sup>th</sup> day of July, 2023.

## Performance statement

## Queensland Audit Office Performance statement Year ended 30 June 2023

## Performance comparison – actual to target

| Service Standards   | Notes | Target | Actual | V   | ariance      |
|---|-------|--------|--------|-----|--------------|
| Effectiveness measures  |       |        |        |     |              |
| Parliament's overall satisfaction with services (per cent)              | 1     | 80     | 97     | 17  | Favourable   |
| Audit clients' overall satisfaction (index points)                      | 1, 2  | 80     | 83     | 3.0 | Favourable   |
| Average time to produce reports – financial audits (months)             | 3, 5  | 6.0    | 8.4    | 2.4 | Unfavourable |
| Average time to produce reports – performance audits (months)           | 3, 6  | 9.0    | 11.9   | 2.9 | Unfavourable |
| Efficiency measures   |       |        |        |     |              |
| Average life-cycle cost of reports tabled – financial audits (\$'000)   | 4, 5  | 130    | 151    | 21  | Unfavourable |
| Average life-cycle cost of reports tabled – performance audits (\$'000) | 4, 6  | 395    | 320    | 75  | Favourable   |
| Average cost of financial audits – State entities (\$'000)              | 7     | 80–90  | 93     | 3   | Unfavourable |
| Average cost of financial audits – Local government entities (\$'000)   | 7     | 70–75  | 83     | 8   | Unfavourable |

These measures are in the 2023–24 Queensland State budget papers.

## Notes to and forming part of the performance statement.

#### Including the explanation of major variances

- QAO's performance is effective when members of parliament and our audit clients value our independent audits and advice. We report on the results of our audits and share our insights and advice to parliament and the entities we audit. We value all feedback we receive as it identifies opportunities for QAO to enhance our relationships with members of parliament and audit clients. We typically survey members of parliament twice during the parliamentary term (not annually). We previously surveyed members of parliament in 2020–21. Parliament's overall satisfaction with services in 2020–21 was 89 per cent. In 2022–23 satisfaction improved to 97 per cent.
- 2. QAO surveys its public sector and local government audit clients each year. Our audit clients' overall satisfaction is a blended average from surveys of financial audit and performance and assurance audit clients.

The actual result for 2022–23 is slightly higher than the target and reflects our focus on providing our clients with a consistent and seamless QAO experience.

We received positive feedback about the professionalism of our auditors and their knowledge and skills. Clients rated our reporting highly, and agreed they had adequate opportunity to comment on audit findings. Based on the survey results, key improvement opportunities include the timeliness of our audit program and responsiveness to client enquiries; and how we communicate with some clients.

3. The Auditor-General must report to parliament annually on each audit performed. We track the time it takes to produce each report to parliament, which contributes positively to prompt action towards the delivery of better public services. Our audits include:

**Financial audits**. The measure is the average time of all financial audit reports tabled. It calculates the average time taken from our clients' financial year-end date to the tabling date of the report.

**Performance audits**. The measure is the average time of all performance audit reports tabled. It calculates the average time from when we initiate the audit to the tabling date of the report.

4. We also track the life cycle cost of each report to parliament. The cost of reporting to parliament includes internal staff costs and overheads, contractor costs and other direct costs to produce the report.

**Financial audits**. The measure is the average cost of all financial audit reports tabled within the financial year. The life cycle cost of a report includes the costs to develop the report through to when we table the report.

**Performance audits**. The measure is the average cost of all performance audit reports tabled within the financial year. We measure the life cycle cost of a report from when we initiate the audit to the tabling date of the report.

5. The delay in tabling reports and increased costs reflects the challenges QAO is facing with resources in the current competitive professional labour market. We tabled several new financial audit reports (*Major projects 2022, Managing Queensland's Debt and Investments 2022* and *Queensland Regional Accommodation Centre (Wellcamp)*) in 2022–23. These reports on average took longer to prepare.

We also continued to develop maturity models as part of our reporting to help audit clients assess their internal controls. The costs of these models are included in this measure. We updated our risk management maturity model as part of our *Education 2022* report and developed a procure-to-pay maturity model as part of the *Local government 2022* report.

| Financial audit report title                        | Life cycle<br>cost | Duration<br>(months) |
|---|--------------------|----------------------|
| Major projects 2022                                 | \$287,476          | 5.0                  |
| Energy 2022   | \$114,811          | 5.3                  |
| Health 2022   | \$111,018          | 8.0                  |
| State entities 2022                                 | \$122,199          | 8.5                  |
| Managing Queensland's debt and investments 2022     | \$70,430           | 10.9                 |
| Local Government 2022                               | \$226,186          | 11.7                 |
| Education 2022                                      | \$202.568          | 5.8                  |
| Queensland Regional Accommodation Centre (Wellcamp) | \$70,781           | 12.0                 |
| Total   | \$1,205,469        | 67.2                 |
| Average (rounded)                                   | \$150,684          | 8.4                  |
| Target  | \$130,000          | 6.0                  |

We have listed the actual duration and cost for each report below.

6. The performance audit reports are a mix of detailed performance audits (higher cost) and concise reports (lower cost). The delay in tabling reports reflects the challenges QAO is facing with resources in the current competitive professional labour market.

The timing of performance audits can be impacted by the release of related expert reports. An example of this was the Keeping people safe from domestic and family violence (Report 5: 2022-23). Reporting was postponed and timed to work in with the Women's Safety and Justice Taskforce and the Independent Commission of Inquiry into Queensland Police Service responses to domestic and family violence. Clients also requested additional time to respond to several reports.

| Performance and assurance audit report title                  | Life cycle<br>cost | Duration<br>(months) |
|---|--------------------|----------------------|
| Delivering social housing services                            | \$408,659          | 10.6                 |
| Improving grants management                                   | \$209,201          | 6.0                  |
| Managing Queensland's COVID-19 economic response and recovery | \$326,206          | 11.5                 |
| 2022 Status of Auditor-General's recommendations              | \$143,301          | 8.5                  |
| Keeping people safe from domestic and family violence         | \$547,159          | 17.4                 |
| Managing workforce agility in the Queensland public sector    | \$295,086          | 12.9                 |
| Protecting our threatened plants and animals                  | \$247,206          | 12.4                 |
| Growing ecotourism in Queensland                              | \$329,677          | 18.6                 |
| Implementing Machinery of Government Changes                  | \$96,832           | 7.6                  |
| Health outcomes for first nations people                      | \$598,261          | 13.2                 |
| Total   | \$3,201,587        | 118.6                |
| Average   | \$320,159          | 11.9                 |
| Target  | \$395,000          | 9.0                  |

7. We track the cost to perform each financial audit for state and local government entities completed within the financial year. The cost of our audits includes internal staff costs and overheads, contractor costs, and other direct costs. Expressing the target as a range better reflects the nature of audit services and provides better information for understanding QAO's performance.

It is normal for the scope and total number of opinions to change marginally each year, impacting these results. 414 audit opinions were issued for the year ended 30 June 2023 (2022: 397).

The cost also reflects the ongoing impact of illness across clients and QAO audit teams which delayed the delivery of financial statements and the finalisation of audits.

The cost of audits reflects the increase in audit service providers' costs and this target will be revisited in future years to reflect cost increases.