

Queensland Audit Office

Strategic Plan 2025–2029

Our vision

Better public services

Our purpose

Independent assurance and insights that support the integrity of government

Our objectives

Our work provides assurance to parliament on the management of public resources.

	Trusted, impactful work Foster trust through products, advice and engagements that add value.	Contemporary, quality audits Embrace innovation and evolve our systems, tools and ways of working.	Capable, empowered people Invest in our people and culture to maintain a workforce that meets our needs.
STRATEGIES	<ul style="list-style-type: none"> Deliver the right products and advice at the right times. Leverage our expertise and enhance our credibility. Invest in stakeholder engagement and nurture client relationships. 	<ul style="list-style-type: none"> Use contemporary auditing practices to deliver effective, high-quality services that provide value to clients. Leverage and invest in technology to enhance our digital capability and improve our systems. Create opportunities to innovate and use data and technology in meaningful ways. 	<ul style="list-style-type: none"> Deliver impactful talent attraction and retention initiatives. Develop the skills and capabilities of our workforce. Embed a culture of continuous improvement that reflects our values. Enhance our systems and processes to enable and drive performance.
PERFORMANCE INDICATORS	<ul style="list-style-type: none"> Our reputation and independence are maintained. Our stakeholders have confidence in us and the work we deliver. Our work is clear, easy to understand and inspires action. 	<ul style="list-style-type: none"> Our audit services are contemporary, high-quality and reflect best practice. Our work is protected by a robust information and cyber security posture. Our work is innovative, data-driven and focused in the right areas. 	<ul style="list-style-type: none"> Our workforce is supported to grow and develop. Our people are capable, share our values and feel valued. Our operating model empowers our people to deliver.
RISKS	<ul style="list-style-type: none"> Advice and insights are not fit-for-purpose. Parliament's needs are not adequately met. Relationships are not developed and maintained. 	<ul style="list-style-type: none"> Audit methodology does not reflect emerging requirements and expectations. Increasing cyber security, information security and systems access risks. Ability to adapt to change and harness emerging technology. 	<ul style="list-style-type: none"> Changing nature of the workforce. Talent shortages that impact our ability to meet evolving operational needs. Training and development is not effective.

Our values



Inspire



Engage



Respect



Deliver