

# Report on a page

The Queensland Audit Office makes recommendations to state and local government entities to help them deliver better public services and improve the lives of Queenslanders.

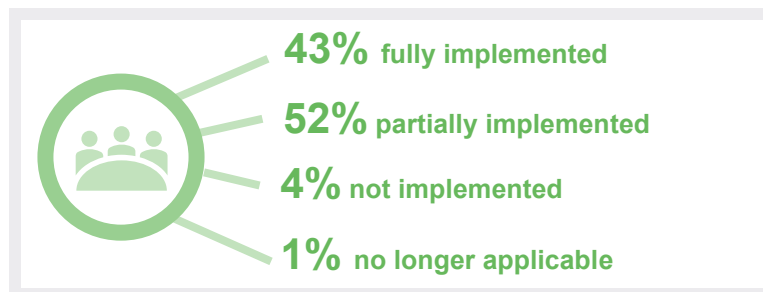
In this report, we discuss the status of 92 recommendations from 6 reports tabled in 2023–24 and 270 outstanding recommendations from 30 previous reports.

We share insights on the progress entities' reported towards implementing our recommendations. We highlight common challenges and opportunities for the public sector and ways entities can improve their systems and practices.



## What did entities report to us?

Entities reported they had made the following progress in implementing our recommendations between 2016–17 and 2023–24:



### Insights from entity responses

Between 2016–17 and 2023–24:

- Of the recommendations, those relating to strategic and operational planning have been implemented the least, followed by information systems and data management recommendations, and workforce capability and planning recommendations.
- Entities have made limited progress in implementing outstanding recommendations from our reports tabled in 2016–17, which are now 8–9 years old. These 12 recommendations are from our report *Forecasting long-term sustainability of local government* (Report 2: 2016–17).

[Appendix B](#) summarises entities' self-assessed progress in implementing our recommendations. The best way to explore their reported progress on each recommendation in depth is via our interactive dashboard, which is available at [www.qao.qld.gov.au/status-auditor-generals-recommendations-dashboard](http://www.qao.qld.gov.au/status-auditor-generals-recommendations-dashboard).