## I. Performance guarantees

Figure I1

Performance of generator entities against the Electricity Maintenance Guarantee

KPIs	Metrics	Target	CleanCo	CS Energy	Stanwell
Personal safety	Critical control verifications	100%			
	Values interactions	5,940 per year			<b>⊘</b>
	Serious environmental event	Nil			
	Significant injury or fatality	Nil	<b>⊘</b>	<b>⊘</b>	<b>Ø</b>
Process safety	Process safety bowties <sup>1</sup>	100%	<b>⊘</b>	<b>⊘</b>	<b>&gt;</b>
	Process safety awareness training <sup>2</sup>	90%	<b>⊘</b>		
	Safety critical equipment <sup>2</sup>	100%		×	
	Critical element verification <sup>2</sup>	100%			<b>⊘</b>
	Significant process safety event	Nil	<b>⊘</b>	×	
Maintenance	Priority capital projects	100%	<b>⊘</b>	×	<b>⊘</b>
	Statutory maintenance completion	100%	<b>⊘</b>	8	<b>⊘</b>
Plant performance	Forced outage factor <sup>3</sup>	≤5% / ≤10%	×	×	<b>⊘</b>
	Peak summer availability	90% / >90.5%	<b>⊘</b>	<b>Ø</b>	<b>⊘</b>

## Notes:

- 1 Process safety bowties refer to a risk assessment diagram that displays hazards and barriers, and their overall risk and control.
- 2 While all the generator entities have metrics that fall under process safety, we note that CS Energy and Stanwell have an alternative metric of 'safety critical equipment' and 'critical element verification' respectively, in place of 'process safety awareness training'.
- 3 The forced outage factor is a percentage of a given period that a generating unit is not available due to an outage that could not have been reasonably delayed by 48 hours.

Source: Compiled on 9 September 2025 by Queensland Audit Office from energy entities' annual reports and media releases.

