

A. Entity responses

As mandated in s. 64 of the *Auditor-General Act 2009*, we gave a copy of this report with a request for comments to:

- Minister for Customer Services and Open Data and Minister for Small and Family Business
- Director-General, Department of Customer Services, Open Data and Small and Family Business.

We also provided a copy of this report to the following, and gave them the option of providing a response:

- Premier and Minister for Veterans
- Director-General, Department of the Premier and Cabinet
- Treasurer, Minister for Energy and Minister for Home Ownership
- Under Treasurer, Queensland Treasury
- Director-General, Department of Transport and Main Roads
- Director-General, Department of Natural Resources and Mines, Manufacturing and Regional and Rural Development
- Director-General, Department of Housing and Public Works
- Director-General, Queensland Health
- Director-General, Department of Education
- Director-General, Department of Youth Justice and Victim Support.

This appendix contains the detailed responses we received.

The heads of these entities are responsible for the accuracy, fairness, and balance of their comments.

Comments received from Director-General, Department of Customer Services, Open Data and Small and Family Business



Comments received from Director-General, Department of Transport and Main Roads

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FOR QUEENSLAND**



Office of the
Director-General
Department of
Transport and Main Roads

Our ref: DG48661
Your ref: PRJ04766

27 November 2025

Ms Rachel Vagg
Auditor-General
Queensland Audit Office
[Redacted]

Dear Ms Vagg

Thank you for your correspondence of 25 November 2025 about the Queensland Audit Office's proposed report to Parliament titled 'Information Systems 2025' (report).

I note although the report does not make any new recommendations, it finds there is a need for agencies to focus on strengthening Information Technology systems' defences and closing security gaps through addressing control deficiencies.

The Department of Transport and Main Roads (TMR) continues to progress, track and report the implementation status of previous recommendations. Further, TMR continues to mature its cyber security capability in alignment with its Information Security Management System, the Queensland Government *Information and cyber security policy (IS18)*, and TMR's Cyber Security Strategy and Roadmap.

TMR remains committed to a consistent, transparent approach to ICT risk assessment aligned with the ICT Profiling Standard and continues to refine its processes to meet evolving governance expectations.

If you require any further information, please contact [Redacted].

I trust this information is of assistance.

Yours sincerely

A handwritten signature in black ink, appearing to read "sstl".

Sally Stannard
Director-General
Department of Transport and Main Roads

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