

Queensland Audit Office

Strategic Plan 2026–2030

Our vision

Better public services

Our purpose

Independent assurance and insights that support the integrity of government

Our objectives

	Trusted, impactful work Foster trust through products, advice and engagements that add value.	Contemporary, quality audits Embrace innovation and evolve our systems, tools and ways of working.	Capable, empowered people Invest in our people and culture to maintain a workforce that meets our needs.
STRATEGIES	<ul style="list-style-type: none"> Advance our expertise to support credibility and impact. Deliver the right products and advice at the right times. Invest in stakeholder engagement and nurture client relationships. 	<ul style="list-style-type: none"> Use contemporary auditing practices to deliver effective, high-quality services that provide value to clients. Maximise digital capability to enhance our audits and improve our systems. Innovate and use data and technology in meaningful ways. 	<ul style="list-style-type: none"> Embed a culture of continuous improvement that reflects our values. Attract, retain and reward our people. Provide operating structures and programs that grow the capability of our workforce.
PERFORMANCE INDICATORS	<ul style="list-style-type: none"> Our reputation and independence are maintained. Our work is clear, inspires action, and has impact. Our stakeholders have confidence in us and value the work we deliver. 	<ul style="list-style-type: none"> We deliver high-quality audits that identify and respond to evolving public sector risks. Our work appropriately integrates technology, including AI. Our work is data-driven and uses technology to focus on the right areas. 	<ul style="list-style-type: none"> Our people share our values and are respected. Our people feel valued and connected to our work. Our workforce is empowered and supported to develop their skills.
RISKS	<ul style="list-style-type: none"> Parliament's needs are not adequately met. Inability to strengthen public sector accountability, transparency and performance. Relationships are not developed and maintained. 	<ul style="list-style-type: none"> Audits do not evolve to meet industry expectations. Information is not protected and secured. Inability to generate insights from available information or harness emerging technologies. 	<ul style="list-style-type: none"> Inability to embed a high performing culture with an enabling workplace. Employee value proposition does not support the attraction and retention of staff. Lack of investment in the learning and development of our workforce.