A. Entity responses

In accordance with Section 64 of the *Auditor-General Act 2009*, the Queensland Audit Office gave a copy of this report with an invitation to comment to:

- the Premier
- chief executive officers of the 124 entities that self-assessed their progress
- respective ministers for the 124 audited entities.

This appendix contains the responses we received.

The heads of the entities are responsible for the accuracy, fairness, and balance of their comments.

Comments received from Director-General, Department of Justice

DELIVERING FOR QUEENSLAND | Queensland Government

Office of the
Director-General
Department of
Justice

Our ref: CAS-07068-F2T2W7

26 OCT 2026

Ms Rachel Vagg
Auditor-General
Queensland Audit Office
qao@qao.qld.gov.au

Dear Ms Vagg

Thank you for your correspondence dated 9 October 2026 regarding the Queensland Audit Office's (QAO) proposed report *2026 Status of Auditor-General's recommendations*, and your request for feedback.

The Department of Justice (DoJ) has reviewed the proposed report and appreciates the opportunity to provide comment. The review of the draft report notes that the DoJ self-assessment responses align with the information provided in May 2026.

I note QAO has considered the feedback provided in relation to Chapter 3, *Minimising gambling harm*, and has made amendments to clarify DoJ's position and implementation progress.

I acknowledge the report's findings and have no further comments to provide.

Should you require further information, I invite you to contact Ms Melinda O'Hanlon, Director, Internal Audit, Strategy and Governance, DoJ, on [redacted] or at [redacted].

I trust this information is of assistance.

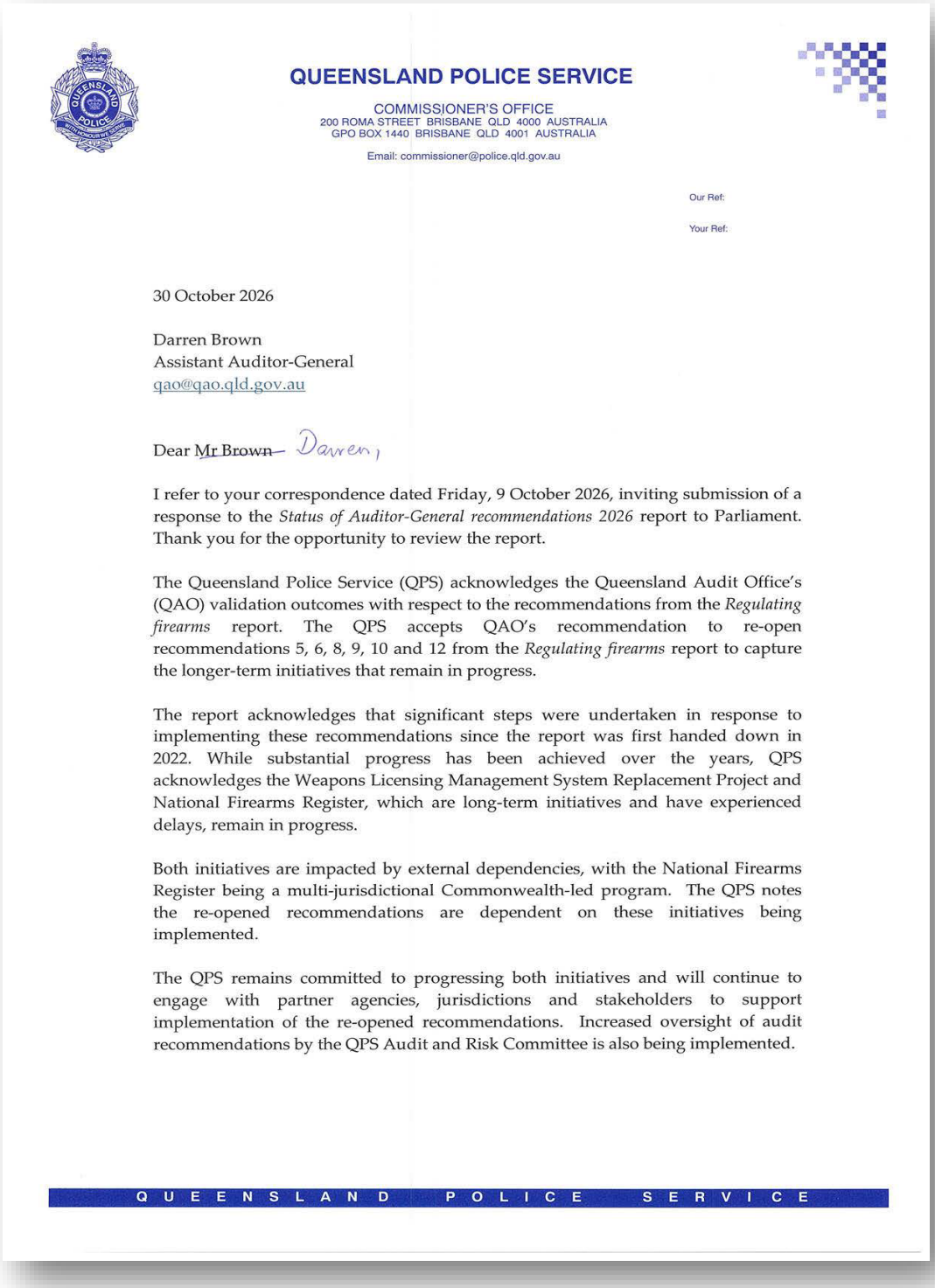
Yours sincerely

Sarah Cruickshank
Director-General

1 William Street Brisbane
GPO Box 149 Brisbane
Queensland 4001 Australia
Telephone 13 74 68 (13 QGOV)
www.justice.qld.gov.au

ABN 13 846 673 994

Comments received from Acting Commissioner, Queensland Police Service



QUEENSLAND POLICE SERVICE

COMMISSIONER'S OFFICE
200 ROMA STREET BRISBANE QLD 4000 AUSTRALIA
GPO BOX 1440 BRISBANE QLD 4001 AUSTRALIA

Email: commissioner@police.qld.gov.au

Our Ref:

Your Ref:

30 October 2026

Darren Brown
Assistant Auditor-General
qao@qao.qld.gov.au

Dear ~~Mr Brown~~ Darren,

I refer to your correspondence dated Friday, 9 October 2026, inviting submission of a response to the *Status of Auditor-General recommendations 2026* report to Parliament. Thank you for the opportunity to review the report.

The Queensland Police Service (QPS) acknowledges the Queensland Audit Office's (QAO) validation outcomes with respect to the recommendations from the *Regulating firearms* report. The QPS accepts QAO's recommendation to re-open recommendations 5, 6, 8, 9, 10 and 12 from the *Regulating firearms* report to capture the longer-term initiatives that remain in progress.

The report acknowledges that significant steps were undertaken in response to implementing these recommendations since the report was first handed down in 2022. While substantial progress has been achieved over the years, QPS acknowledges the Weapons Licensing Management System Replacement Project and National Firearms Register, which are long-term initiatives and have experienced delays, remain in progress.

Both initiatives are impacted by external dependencies, with the National Firearms Register being a multi-jurisdictional Commonwealth-led program. The QPS notes the re-opened recommendations are dependent on these initiatives being implemented.

The QPS remains committed to progressing both initiatives and will continue to engage with partner agencies, jurisdictions and stakeholders to support implementation of the re-opened recommendations. Increased oversight of audit recommendations by the QPS Audit and Risk Committee is also being implemented.

QUEENSLAND POLICE SERVICE

Noting the new validation process implemented by the QAO, the QPS is working closely with internal stakeholders to reassess the implementation of recommendations to ensure they meet future evidentiary requirements. This is resulting in some recommendations being kept open for longer than initially anticipated to ensure full implementation is achieved as intended, with the requisite documented evidence.

Improving grants management report

During the self-assessment in May 2026, the QPS reported to the QAO that the review of the QPS Grants Management Policy will be undertaken. The policy review has since commenced and is anticipated to be completed by 30 May 2027 which will finalise the recommendations.

Delivering forensic services report

The QPS and Forensic Science Queensland are jointly responding to recommendation 2 from the *Delivering forensic services* report. As reflected in the draft QAO report, a joint-agency working group was established in May 2025 and is progressing implementation of this recommendation, with significant progress achieved to date.

The QPS will consider future status reporting on recommendations, particularly in cases where significant work is being progressed, however full implementation of the recommendation is contingent on the development and delivery of a database as a critical enabling dependency.

The QPS is committed to ensuring governance and assurance processes operate effectively to deliver recommendations per the policy intent, and continues to strengthen the rigour and oversight of recommendations that are partially implemented.

I thank the QAO for its positive engagement throughout the performance auditing process.

Should you require further information in relation to this response, please contact Ms Anita Florentine, Manager, Reporting Team, Policy and Insight Division on [redacted].

Yours sincerely

BRETT POINTING APM
ACTING COMMISSIONER

Responses to recommendations



OFFICIAL

Queensland Audit Office
Better public services

Queensland Police Service

2026 Status of Auditor-General's recommendations

Response to recommendation provided by Brett Pointing, A/Commissioner, Queensland Police Service on 30 October 2026.

1

OFFICIAL

Queensland Audit Office
Better public services

Recommendation	Agree/ Disagree	Time frame for implementation (Quarter and financial year)	Additional comments
• We recommend that Queensland Police Service reopens the recommendations from the *Regulating firearms* (Report 8: 2020–21), that we assessed as partially implemented and continue implementation until it has addressed the remaining elements	Agree	4th Quarter 2027-28	The QPS has strengthened governance assurance processes following the 2025-26 Mid-Year Fiscal and Economic Review (MYFER) deep dive process and subsequent publication of the QPS Independent Financial Review. Implementation of this recommendation is contingent on the development and delivery of a system database as a critical enabling dependency, despite the significant work that has progressed to procure and design a system solution that is consistent with National priorities for strengthening weapons licensing decisions. The QPS agrees with the recommendation in-principle and will continue to progress implementation of the remaining initiatives being the Weapons Licensing Management System (WLMS) Replacement Project and National Firearms Register (NFR). The WLMS Replacement Project is anticipated to be fully delivered in 2027-28, subject to policy and legislative frameworks being in place to support implementation, and integration with Commonwealth dependencies. The NFR as a multi-jurisdictional Commonwealth-led program is due for completion by June 2028.

Comments received from Director-General, Department of Trade, Employment and Training

DELIVERING FOR QUEENSLAND | Queensland Government

Department of
Trade, Employment and Training

Our ref: TF26/2225; D26/21433

Ms Rachel Vagg
Auditor-General
Queensland Audit Office
Email: qao@qao.qld.gov.au

Dear Ms Vagg Rachel

Thank you for your email dated 9 October 2026 regarding your proposed report to Parliament regarding the 2026 status of Auditor-General's recommendations.

Following a review of the report, I note its findings and recommendations and thank you for the opportunity to provide comment.

Implementation of audit recommendations is crucial in maintaining a robust compliance and risk management system. The Department of Trade, Employment and Training has systems in place to address and monitor audit recommendations, as well as identify opportunities for improvement. In this endeavour, the Department is well supported by an internal audit function and the oversight of the Department's independent Audit and Risk Committee.

The Department remains committed to progressing audit recommendations in a timely manner and looks forward to continuing to work in partnership with the Queensland Audit Office.

Should you require further information, I invite you to contact Cathy Bray, Executive Director People and Governance, Corporate Services, via email at [redacted] or by telephone on [redacted].

Yours sincerely

Peter McKay
Director-General
30/10/2026

1 William Street Brisbane
PO Box 15483 City East
Queensland 4002 Australia
Website www.qld.gov.au
ABN 84 375 484 963

Comments received from Acting Commissioner, Queensland Corrective Services



DELIVERING FOR QUEENSLAND | Queensland Government

Office of the
Commissioner
Queensland Corrective Services

Ref: QCS-05116-2026
Your ref: PRJ05231

27 OCT 2026

Ms Rachel Vagg
Auditor-General
Queensland Audit Office
qao@qao.qld.gov.au

Dear Ms Vagg

Thank you for your email of 9 October 2026, providing the opportunity to review your proposed report to parliament, *2026 Status of Auditor-General's recommendations.*

I am pleased to advise that the proposed report is consistent with our submission dated 3 June 2026 and the summary provided to Queensland Corrective Services on 10 June 2026. We have no further comments at this time.

Queensland Corrective Services remains committed to implementing recommendations and appreciates your office's engagement throughout this annual self-assessment process.

If you require further information regarding this matter, please contact Ms Catherine Moynihan, Assistant Commissioner, Professional Standards and Governance Command by email at [redacted] or telephone on [redacted].

Yours sincerely

Jon Peach
Acting Commissioner

QCS Headquarters
L21 Northbank Plaza
69 Ann Street Brisbane
Queensland 4001 Australia
Telephone +61 7 3565 7675
ABN 61993 700 400

SENSITIVE

Comments received from CEO and Commissioner, Queensland Building and Construction Commission

QAO reference: PRJ05231

30 October 2026

Ms Rachel Vagg, Auditor-General
qao@qao.qld.gov.au

Dear Auditor-General

Thank you for the opportunity to respond to the draft 2026 Status of Auditor-General's recommendations report.

Over the past five years, the QBCC has undergone significant change, including implementing a number of recommendations and changes raised by various Government and QBCC initiated reviews, internal and external audits and legislative changes.

Since my appointment as Commissioner, we have focused on embedding a new target operating model and realigning our strategic priorities. We are also reinvigorating the Regulatory Assurance Framework, which integrates quality assurance and other elements to support sound decision-making.

A recent health check of quality assurance implementation within the operational teams of the QBCC found that most teams have quality checks in place, while some areas are still working towards implementation.

The QBCC has since commenced a quality assurance uplift project to develop pathways towards alignment of all operational areas with our enterprise-wide framework. This work involves collaboration with operational areas and our internal assurance team. The project is intended to continue for the remainder of this financial year, progressively introducing artefacts to strengthen the maturity of the QBCC's quality assurance programs.

Yours sincerely

Angelo Lambrinos
CEO and Commissioner