

QAO briefing for Audit Committee Chairs

7 December 2017









QAO update

Brendan Worrall Auditor-General

Strategic Plan 2018-22



Vision Better public services

Purpose Independent assurance and trusted advice

Who we serve The parliament and the public of Queensland, public sector entities, and local governments

Values





Deliver

Care

Objectives	Strategic risks	Strategies	Indicators of achievement
 We support and challenge our people to best serve parliament and our clients. 	 We do not uphold our values or professional, ethical and quality standards. 	 Supporting our workforce to meet parliament's and our clients' service needs. 	 Our people are professional, capable and engaged.
 Those we serve trust and value our services and advice. 	 We do not adapt our services in response to changing needs. 	 Enhancing relationships. 	 Our relationships are valued.
 Our assurance services and advice are used to improve accountability and performance. 	 We do not sufficiently understand our clients' organisations and context to deliver valuable assurance services. 	 Adapting our assurance services to provide greater value. 	 Parliament and our clients benefit from the assurance services and advice we provide.

QAO update



- My client engagement in 2018
- Simplifying reports to parliament
- Traffic lights to only cover 'significant deficiencies', 'deficiencies' as broad themes
- Refresh of Strategic Audit Plan
- Fraud risk in the public sector



Tone at the top Contracts and variations Power imbalance Culture and ethics Management override Procurement Influence Conflict of interest



Q&A



Technical update

Karen Johnson Assistant Auditor-General

Key audit matters





We issued 60 IAR with KAMs

4 entities had 3 KAMs 8 entities had 2 KAMs 48 entities had 1 KAM

Types of KAMs	#
Valuation of PPE—specialised buildings	21
Valuation of PPE—other	20
Financial instruments and liabilities	8
Depreciation	6
Other (PPP, administered revenue, CSO, receivables)	5

Related party transactions

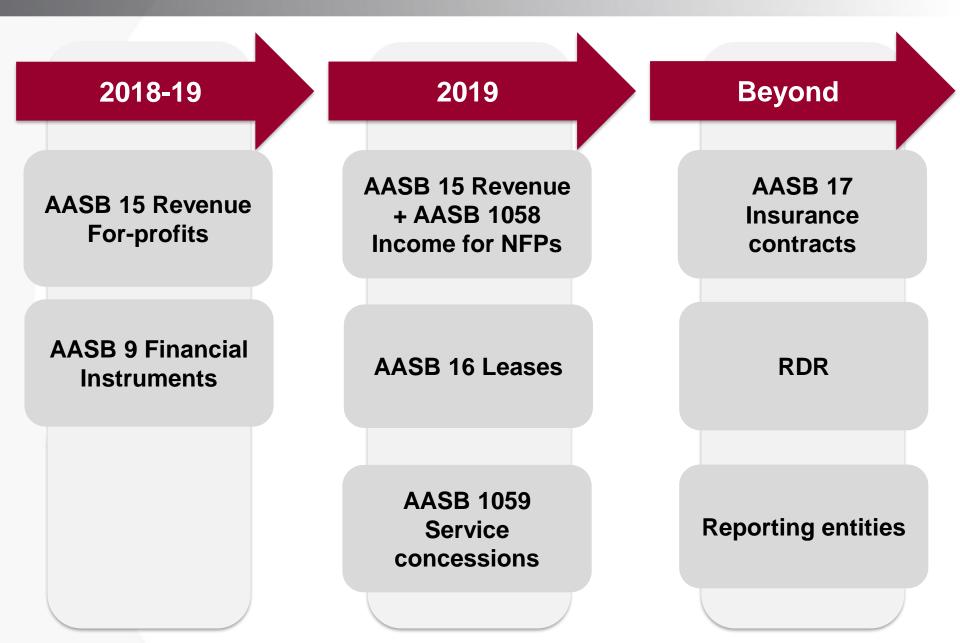


- No KMP transactional disclosure required at either a Departmental or WOG level
- Minimal disclosures in statutory bodies
- Local governments generally good but some under reporting



Upcoming changes





How ready are your CFOs?



- Have they identified their revenue sources?
- How far are they in evaluating the potential impact of the revenue/income standards?
- Have they obtained details of their operating leases?
- Have they identified their financial instruments?
- How far are they in evaluating any potential change in classification and accounting?
- What have they considered in relation to the new impairment loss model?
- Have they discussed the matters with you, and you with QAO, before they have undertaken extensive work or obtained advice?

Resolution of technical issues





Technical experts "at 10 paces"



Answer = the complexity of the former standard (IAS 39 / AASB 139)

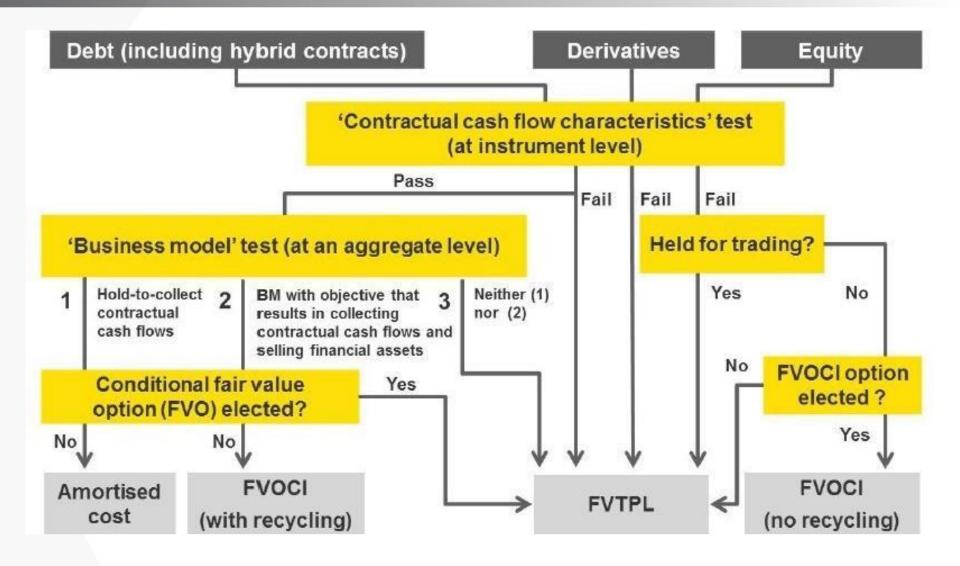
'Those that tell me they understand IAS 39, clearly haven't read it properly'

Sir David Tweedie, Chairman of the International Accounting Standards Board (IASB), FEE Seminar, Brussels, 1 December 2005

AASB 139 is now replaced with AASB 9

Classification of financial assets





Source: EY Applying IFRS - IFRS 9 for non-financial entities (March 2016), page 5

Public sector issues



Interest free loans (classification and measurement)

- Defined term
- Early repayment option

Non-recourse loans (classification and measurement)

Impairment for loans to government entities

- Federal AAA rating
- Queensland AA rating
- AAA corporates do default
- Governments do default
 - Australia defaulted in 1931

Revenue



AASB15

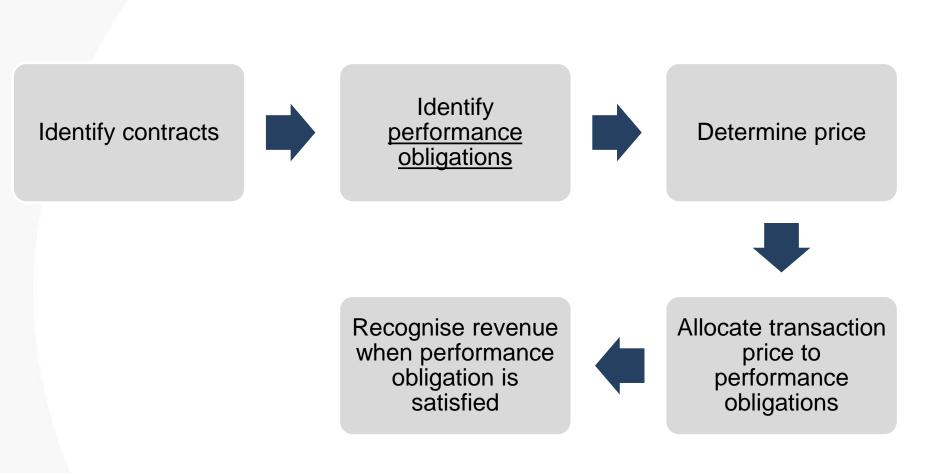
Revenue recognition now related to performance obligation

Income of not for profit

- Standard this year
- Remove reciprocal/nonreciprocal (sort of)

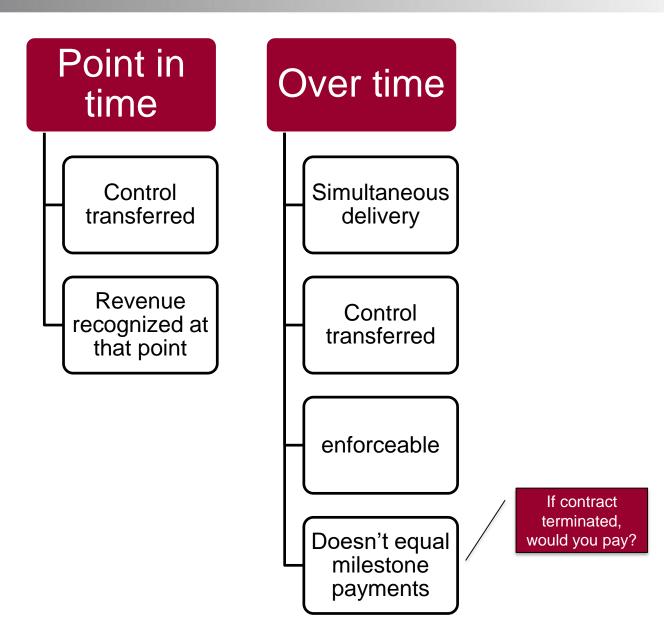
Revenue recognition process – 5 steps





Performance obligations

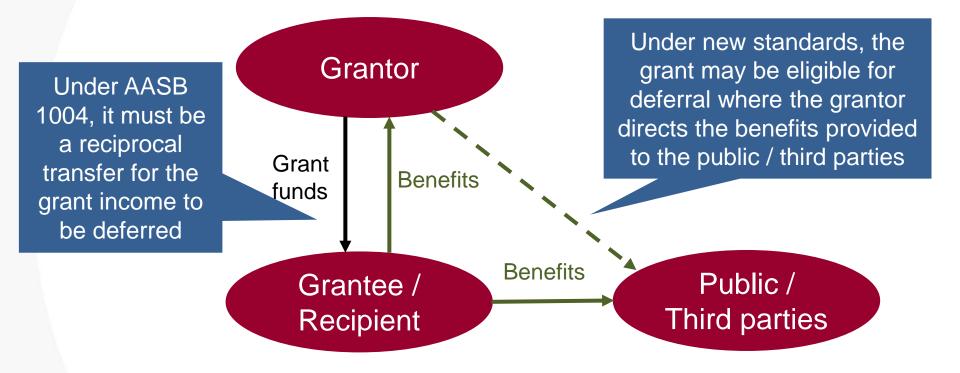




Revenue recognition changes—accounting for grant income



Conceptual change from AASB 1004



Are you AASB 1058/AASB 15 ready?



- What are your revenue, income and grant sources?
- Which sources involve activities in a different financial year to when the money is received?
- How will your accounting change? E.g. from up-front to deferral?
- Do you have systems to determine how much to recognise and how much to defer?
- Will you be preparing comparatives in the first year of application?



'One of my great ambitions before I die is to fly in an aircraft that is on an airline's balance sheet'

Sir David Tweedie, Chairman of the International Accounting Standards Board (IASB), April 25, 2008

Putting operating leases on balance sheet

Same accounting treatment as for finance leases

- Determine term
- Determine rental payments (cash flows)
- Determine discount rate

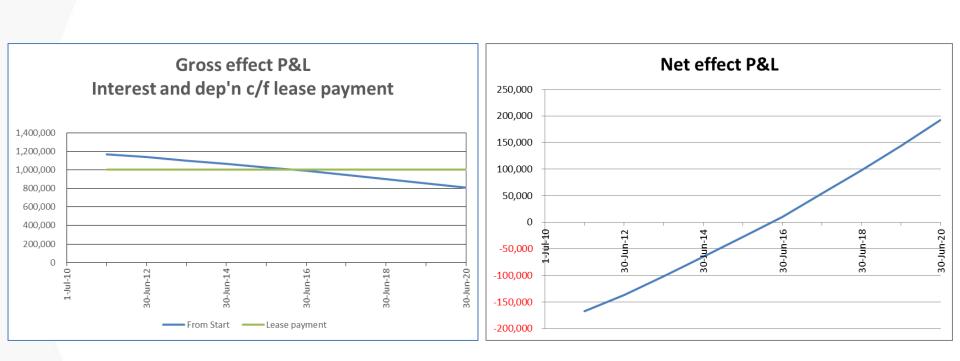
Recognise

- Lease liability
 - lease interest
- Lease asset (right-to-use asset)
 - depreciation













Ratio	Ratio formula	Effect
Working capital ratio	Current Assets Current Liabilities	Lower
Gearing ratio	Interest Bearing Liabilities Equity	Higher
Net profit margin	<u>Net profit after tax</u> Sales	Financing effect
Return on assets	<u>EBIT</u> Assets	Financing effect—profit Higher assets
Return on equity (return on capital employed)	<u>Net profit after tax</u> Equity	Financing effect—profit Lower equity
Earnings per share	<u>Net profit after tax</u> Number of shares	Financing effect

Public sector issues



- Accounting for CPI increases
- Implicit interest rates
- Peppercorn and below-market rentals
- Recognise at fair value

Are you AASB 16 ready?



- What operating leases do you have?
- Do any of them get excluded under the less than 12-month and low value (\$7 500 AUD) exemptions?
- Are you reasonably certain of exercising any options—even if at market value?
- How do your lease rentals change (e.g. CPI, fixed, market reviews)?
- When do your lease rentals change?

Year end close processes



- Completing early close processes
- Non-current asset valuations by 31 May
- Pro forma financial statements by 30 April
- Resolving known accounting issues by 30 April
- Concluding all asset stocktakes by 30 June

Our rating	Year end close process assessment
Implemented	All key processed were completed by the target date
 Partially implemented 	Three key processes were completed within two weeks of the target date
Not implemented	Less than two key processes were completed within two weeks of the target date

Year end close process—councils



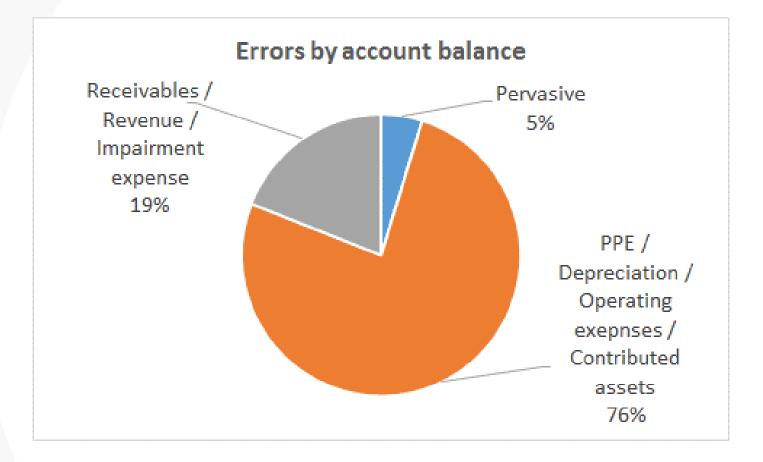
Five key milestones to assist in a smooth year end process are measured against dates agreed between council and the QAO.

See the factsheet on our website for details and some hints and tips on how to achieve the milestones.



2016–17 prior period errors





Non-current asset valuations





70 per cent of KAMs relate to property plant and equipment

Areas for audit focus

- ✓ componentisation
- ✓ accuracy of unit rate source data
- ✓ adjustment for reductions in utility
- ✓ indexation (back test for reasonableness)
- ✓ useful life assessment
- ✓ Spreadsheet hygiene



Q&A

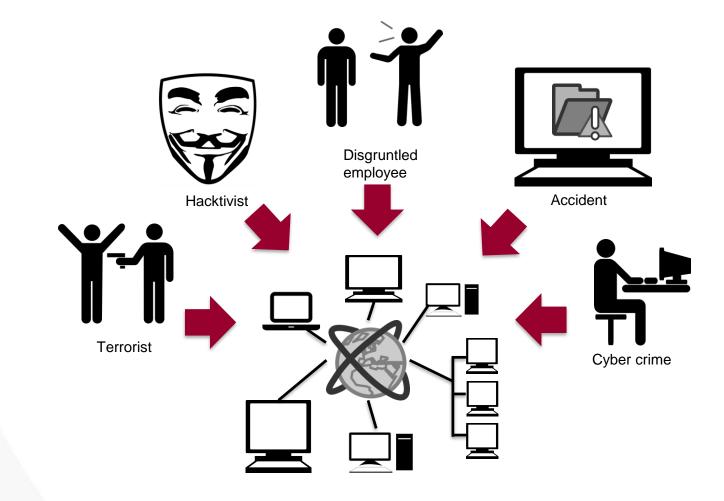


IT security and cyber risk

Mayus Nath Director, Specialist Audit Services

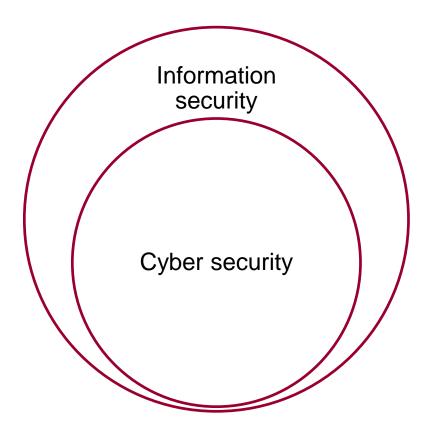


Reported attacks through information technology is on the rise





Information security is for protecting data regardless of form and location and cyber security is related to the internet and electronic data





There is a wide policy platform for information security across the Australian Government

- CERT Australia and Australian Signals Directorate advise on cybersecurity threats
- Queensland Government Chief Information Office sets policies and standards for securing information
- Each entity and person is responsible and accountable for information security

Key questions for senior management



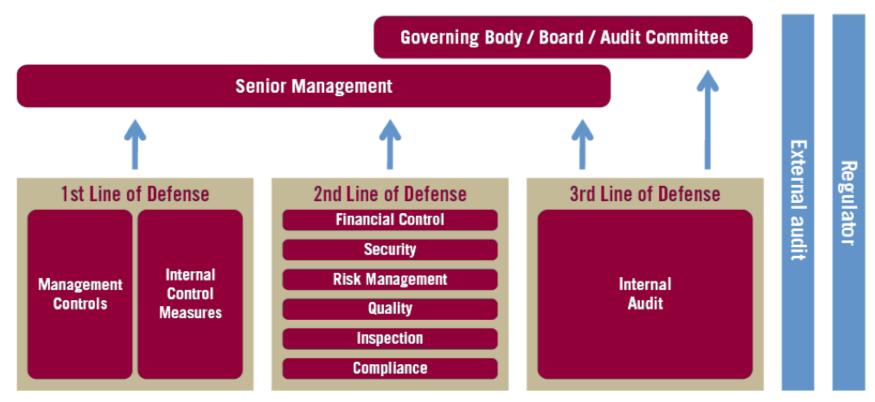
What are the critical systems we want to protect?	t How do we respond to emerging risks to critical systems?	What is our information echnology security program?
How are we raising security and cybercrime awareness throughout the organisation?		s our organisation resilient to security attacks?
Have we resolved issues from prior security breaches or testing?	Who can support us to manage and contain a security breach?	How do we protect business critical systems from threats?
What threats are other critical infrastructure entities seeing?	for informa	ur risk appetite tion technology er security?
How will we recognise attacks against critical systems?	Who is account relating to critic	

Report to Parliament No. 19 2017: Figure 2A: Key questions for senior management (page 14)

Three lines of defence



Figure 2C Three lines of defence model in risk management



Adapted from ECIIA/FERMA Guidance on the 8th EU Company Law Directive, article 41

Report to Parliament No. 19 2017: Figure 2C: page 16

Network segmentation



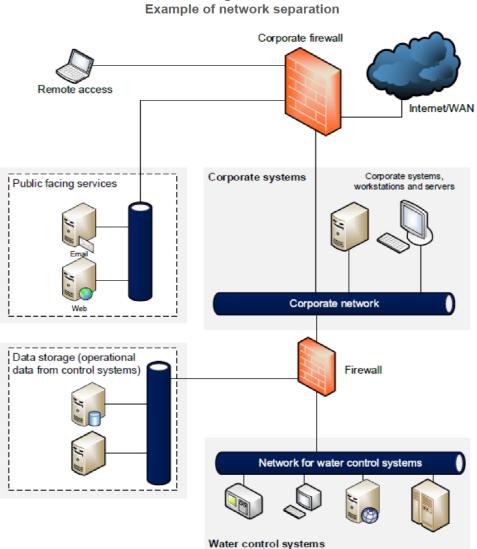
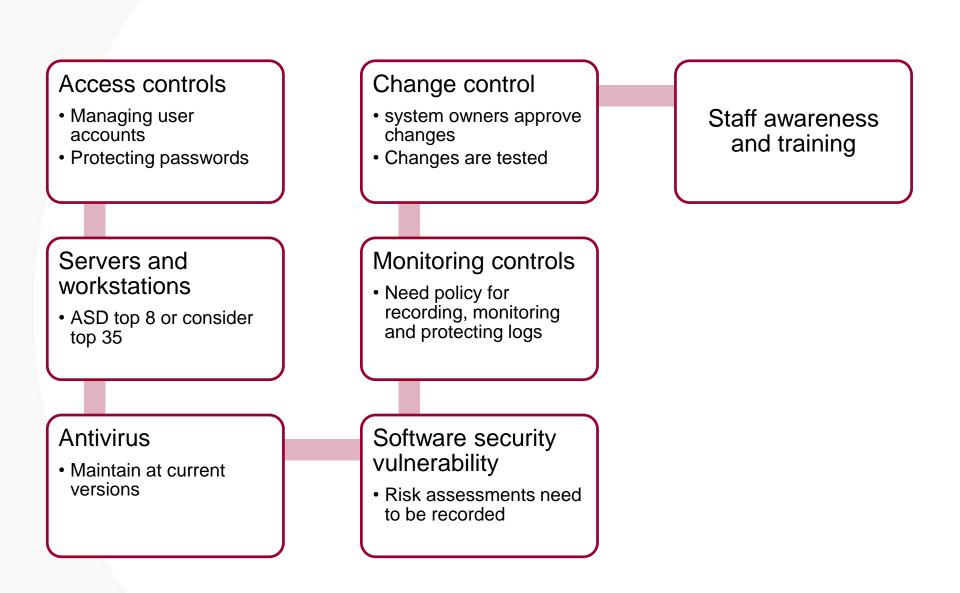


Figure 2D Example of network separation

Report to Parliament No. 19 2017: Figure 2D: page 18

Areas to consider





Entities must respond quickly and efficiently in the event of a security breach to minimise the amount of damage

- disaster recovery planning falls short
- do we have a list of all components of systems?
- what is critical to be recovered costs versus benefits?
- have we quantified the risks?
- who is responsible for recovery?
- training



Closing and Q&A





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